



**DATE: November 18, 2025**

**SUBJECT: Online Licensing & License Participation**

Within the next couple of weeks, all Kalamazoo County residents will be receiving a postcard advising of the upcoming licensing season. In lieu of the traditional renewal form, dog owners will be urged to renew their dog license online using a new licensing portal. Existing license holders who have provided email contact information will also be receiving notifications via email.

With the advancement of technology, our department has had to reevaluate the necessity of multiple dog license sale locations. While it can be convenient for some to purchase closer to home, the number of licenses purchased from local veterinarians and municipalities has steadily decreased year after year. Coupled with the elimination of the traditional renewal forms in December, it seems appropriate that license sales should cease through veterinarian offices and township/city halls. In-person license sales will continue at the Kalamazoo County Animal Services office only.

While licensing will look a little different from your end, we are hopeful that you will continue to educate and assist in the compliance of yearly license renewals. As the official start of licensing approaches on December 1<sup>st</sup>, we will be sending over a sign that you are encouraged to post in your lobby. The sign will be helpful to anyone who still arrives at your office in hopes of purchasing a tag. It will include a QR code that will open the licensing website and portal. By scanning the QR code, the license can still, though indirectly, be purchased at your office. If you would like to add the QR code to any notices currently planned by your office, you may use the following:

Visit [kalcountry.gov/dog-licensing](https://kalcountry.gov/dog-licensing)  
or scan the QR code to renew

**SCAN ME**



We are SO THANKFUL for your cooperation, diligence and participation in license sales over the years. If you have any questions or concerns, please do not hesitate to reach out to our office.

Sincerely,

Chad Ensign,

Director, Animal Services & Enforcement Department